

# Family Care of Santa Maria

915 E. Stowell Rd Santa Maria CA 93454

P: (805)934.5140 F:(805)934.3500

Today's Date:		PCP:	
<b>PATIENT INFORMATION</b>			
Last:		First:	
		Middle:	
Is this your legal name? Y    N		If not, what is your legal name?	
		Maiden Name:	
Birth Date:		Age:	
		Sex:	
		S.S.N	
Address:		City:	
		State:	
		Zip:	
Home Phone:		Cell:	
		Work Phone:	
Occupation:		Employer:	
Work Address:		City	
		Zip Code:	
Chose clinic because / Referred by?		Other family seen here:	
<b>INSURANCE INFORMATION</b>			
Person responsible for bill:		Birth date:	
		Address (if different):	
		Home phone:	
Are they a patient here?		Y    N	
		Is this patient covered by insurance?	
		Y    N	
Occupation:		Employer:	
		Address:	
		Phone:	
Primary Insurance:		Group No.	
		Policy No.	
		Co-pay:	
Subscriber/Policy Holder:		Subscribers D.O.B:	
		Subscriber's S.S.N	
Relationship to subscriber:			
Secondary Insurance:		Group No.	
		Policy No.	
		Subscriber:	
Relationship to Subscriber:			
<b>IN CASE OF EMERGENCY</b>			
Name:		Relationship:	
		Home number:	
		Cell number:	

*The above information is true to the best of my knowledge. I authorize my insurance benefits to be paid directly to the physician. I understand that I am financially responsible for any balance. I also authorize, Okerblom, Voegele and Hole to relase any information required to process my claims.*

\_\_\_\_\_  
-Signature

\_\_\_\_\_  
Date

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Name: \_\_\_\_\_

D.O.B \_\_\_\_\_

## HAVE YOU EVER HAD PROBLEMS WITH:

\_\_\_ Headaches

\_\_\_ Menstruation

\_\_\_ Eyes, Ears or Throat

\_\_\_ Sexual Function

\_\_\_ Hay Fever

\_\_\_ Depression

\_\_\_ Heart

\_\_\_ Arthritis

\_\_\_ Breathing

\_\_\_ Diabetes or Thyroid

\_\_\_ Digestion

\_\_\_ Cancer

\_\_\_ Bowels

\_\_\_ Weight Change

\_\_\_ Neurological

\_\_\_ Dizziness

\_\_\_ Urination/Kidneys

\_\_\_ Other

Please Explain: \_\_\_\_\_

\_\_\_\_\_

Do you Smoke? \_\_\_\_\_ Drink Excessively? \_\_\_\_\_ Exercise Regularly? \_\_\_\_\_

Circle Diseases in blood relatives:

\* Diabetes

\*Stroke

\*Heart Disease

\*Cancer

\*Thyroid

Allergies to medications:

\_\_\_\_\_

List current medications (include strength and dose) :

\_\_\_\_\_

List prior surgeries:

\_\_\_\_\_

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## **NOTICE OF PRIVACY PRACTICE**

The medical practice of Doctor's Robert W. Okerblom M.D., Donald J. Hole M.D., Rachel Zonca D.O., Sean Christiansen D.O., Peter D. Scott M.D and Associates have implemented policies to protect the privacy of your medical records. The following is a description of how we manage your individual medical information.

A written or electronic record of your health care is constructed at each encounter. This record may include your symptoms, examination, test results, treatment plans, outside records, and other medical information. Transcription services are often utilized. Our employees access this record only for legitimate medical or business reasons. All employees are trained in patient confidentiality procedures. Safegaurds are taken to prevent the unintended disclosure of your health and information during creation, utilization, storage and destruction. Anything that identifies a patient with their individual medical care is protected.

By law, your medical information may be shared (without your authorizatio) for:

1. Treatment- To facilitate your care we may share information with consulting physicians, health care entities, Public Health and legal entities , and on call physicians. For example, we will send a consulting physician relative chart notes.
2. Payment- To obtain payment from third parties, we will provide requested information to insurers. For example, your insurance company may request chart notes before payment.
3. Healthcare operations- We may supply medical information for the purpose of quality control, business activites, and other healthcare operations. For example, we may need to call your home to remind you of an appointment.

Any other disclosures of your medical record will require your written or expressed authorization. This even includes disclosures to non-dependent family members. All disclosures of your record requiring authorization will be documented.

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You have certain rights regarding your individual records, including the right to:

1. To inspect and copy your records and it's disclosures. Certain conditions like legal actions may restrict this right. Written 30 days notice is required prior to inspection, and a supervision fee may be required.
2. To request restrictions and amendments regarding your record your request must be in writing, specific, and time sensitive. We will accept or deny your request in writing. Special handling creates a burden for us and we may charge a fee.
3. To file written complaints concerning your records to our office manager.
4. To revoke in writing any prior disclosure authorizations at any time.
5. To request in writing that we communicate with you in alternative methods.

Some of the specific actions we have taken to protect your privacy include:

1. All employees with access to your medical records are trained to protect your privacy. Privacy training includes both, in the office and in the community.
2. Contracted and business associates with access to your medical records have been instructed regarding confidentiality handling of your record and have signed agreements to protect your privacy.
3. Your medical records and demographics information is never knowingly sold or otherwise released for non-medical or commercial purposes.

If there are any parts of this privacy policy you do not understand, please consult with our office manager. We are happy to address any of your questions or concerns.

A written copy of this notice is available upon request

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## NOTICE OF PRIVACY PRACTICES

I acknowledge that I have been provided a copy of the Notice of Privacy Practices.

\_\_\_\_\_  
Signature of Patient/ Patient Respresenative

\_\_\_\_\_  
Date

\_\_\_\_\_  
Patient Name

\_\_\_\_\_  
D.O.B

\_\_\_\_\_  
Relationship to Patient

## ASSIGNMENT OF BENEFITS

I authorize this office to release to the beneficiary's insurance companies any information necessary to expedite insurance payment. I authorize payment directly to the provider service.

I understand that I am responsible for all charges, regardless of insurance coverage.

\_\_\_\_\_  
Patient, Parent or Legal Guardian Signature

# **Family Care of Santa Maria**

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## **Missed Appointment Policy for New Patient**

As a new patient, if you are not able to keep your appointment please call and cancel or reschedule 24 hours in advance. By cancelling or rescheduling in advance this allows the doctor's time to be spent efficiently and for our other patients to receive timely care. If you do not cancel / reschedule and miss your appointment there will be a \$50.00 charge.

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## SERVICES NOT COVERED BY YOUR INSURANCE

Many patients request services from our office that are not covered by your health insurance provider. While we are willing to assist with these requests, they often require significant staff time and resources. Consequently, we must charge a fee to complete these services. Some examples of services not covered by your insurance are:

1. Completion of forms, DMV applications - \$25
2. Completion of original disability forms - \$25    Subsequent disability forms - \$15
3. Copying medical records for patients personal use - \$25 & up
4. Completion of medical mediation prior authorizations - \$25 (Approved or Denied)

Please inquire in advance about your specific forms, letter of services required.

PRINT NAME: \_\_\_\_\_

SIGNATURE : \_\_\_\_\_